



Live Track User Guide

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Initial Setup and Tracking

1 Accessing the Track Shipments Feature

- Select Live Track on our website.
- Use the “No account required” field.

2 Enter Reference Numbers

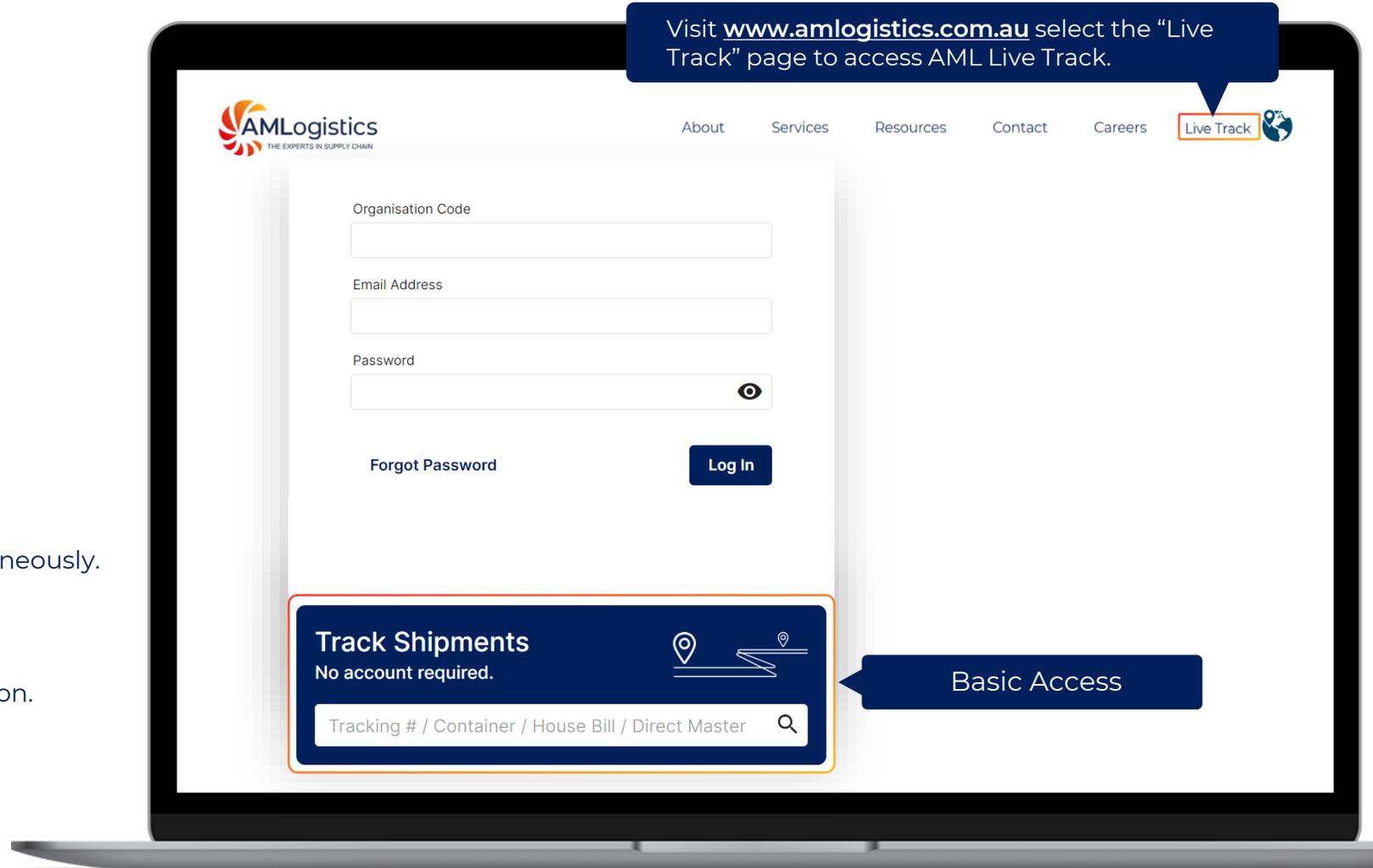
- Enter relevant reference numbers
- Examples: bill of lading, container, order, or shipment numbers

3 Tracking Multiple Shipments

- You can track multiple shipments simultaneously.

4 Viewing Shipment Details

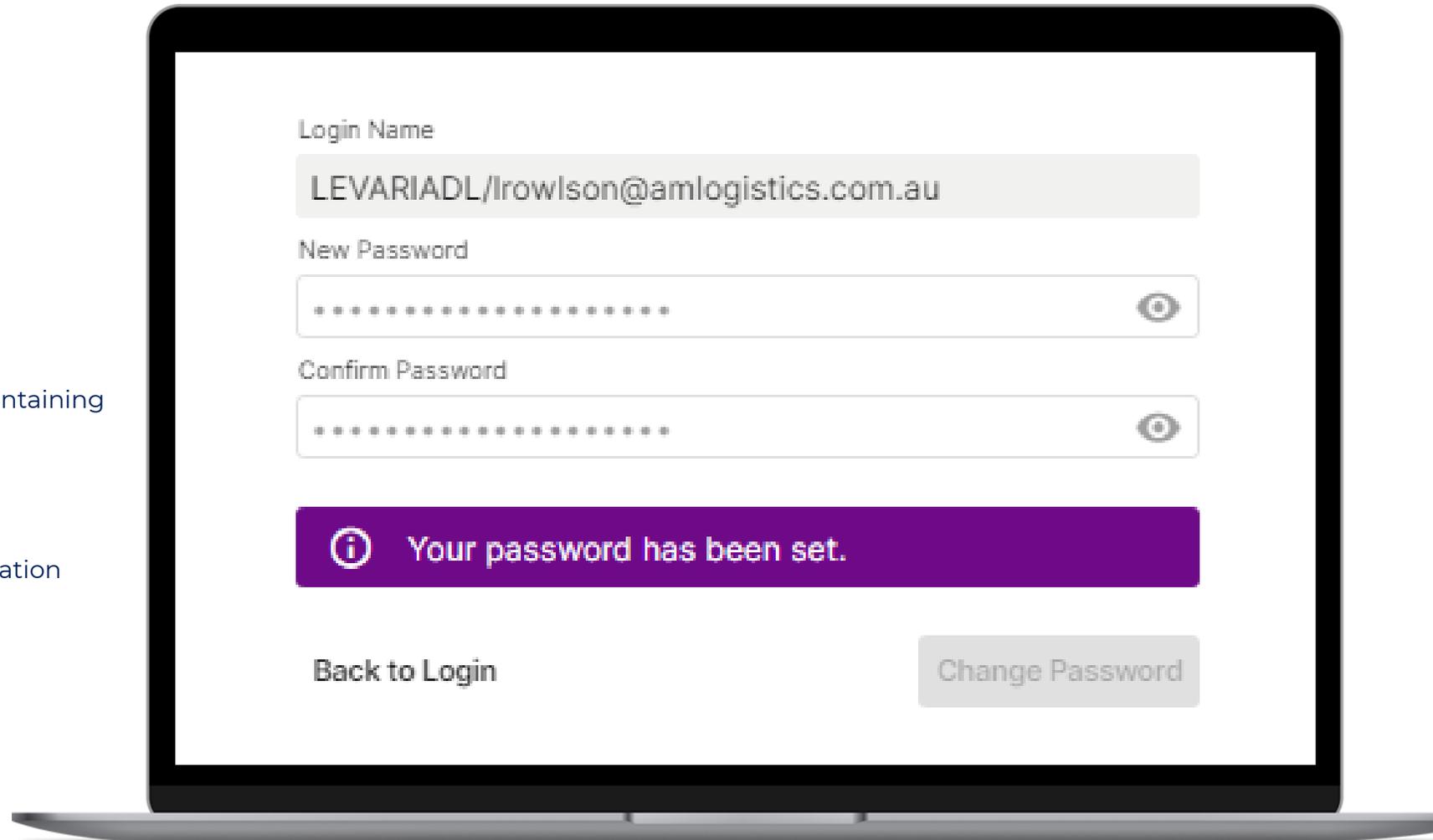
- View basic shipment status and information.
- Accessible to your staff and customers, without sensitive data exposure.



Initial Setup and Tracking

Request AML Live Track

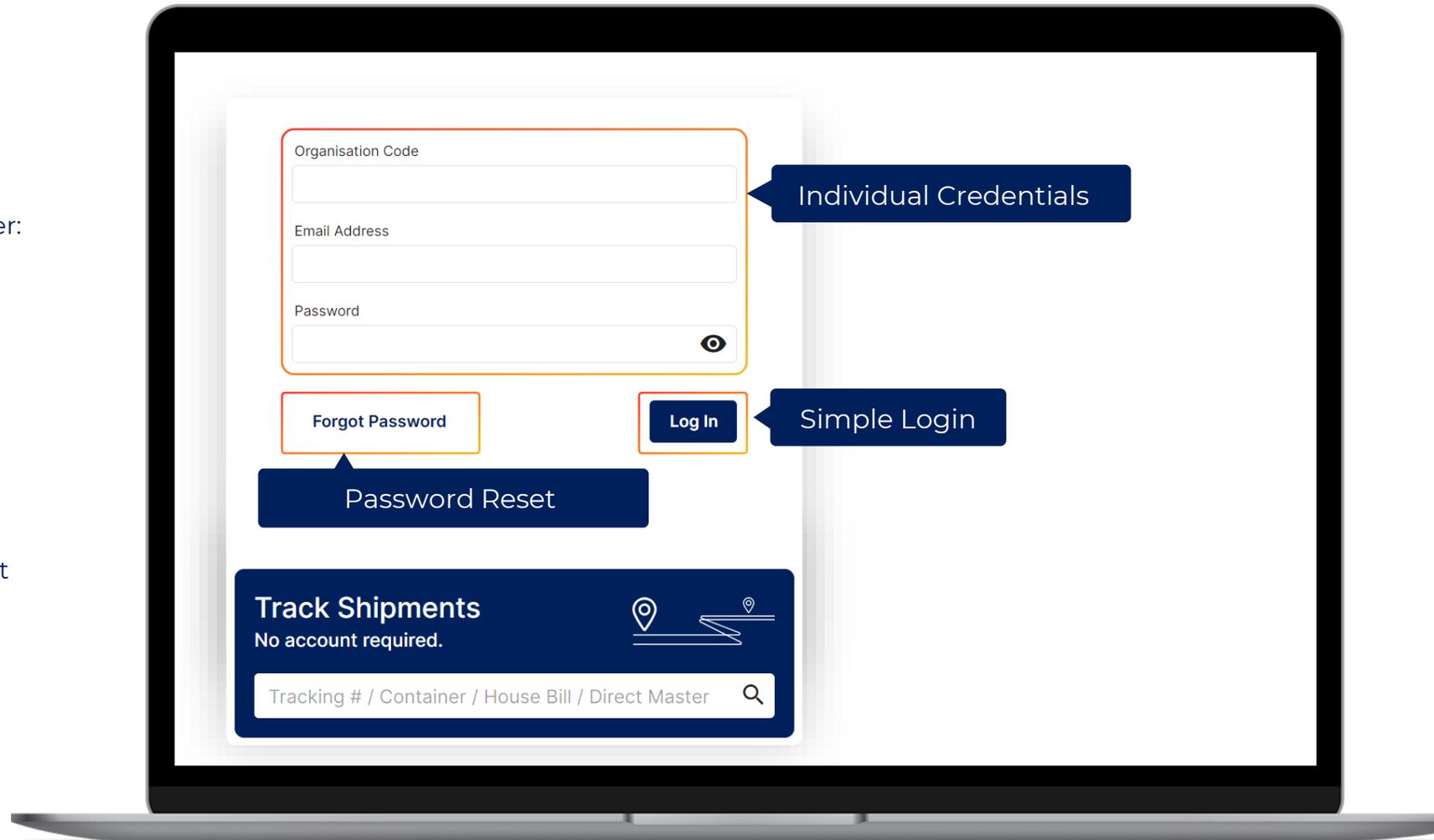
- 1 Contact AML for Account Request:
 - Contact sales@amlogistics.com.au or your AML Account Manager.
- 2 Receive Email Link:
 - Individual users will receive an email containing a link to set a new password.
- 3 Update Password:
 - Click on the link to access your Organization Code and update your password.



Initial Setup and Tracking

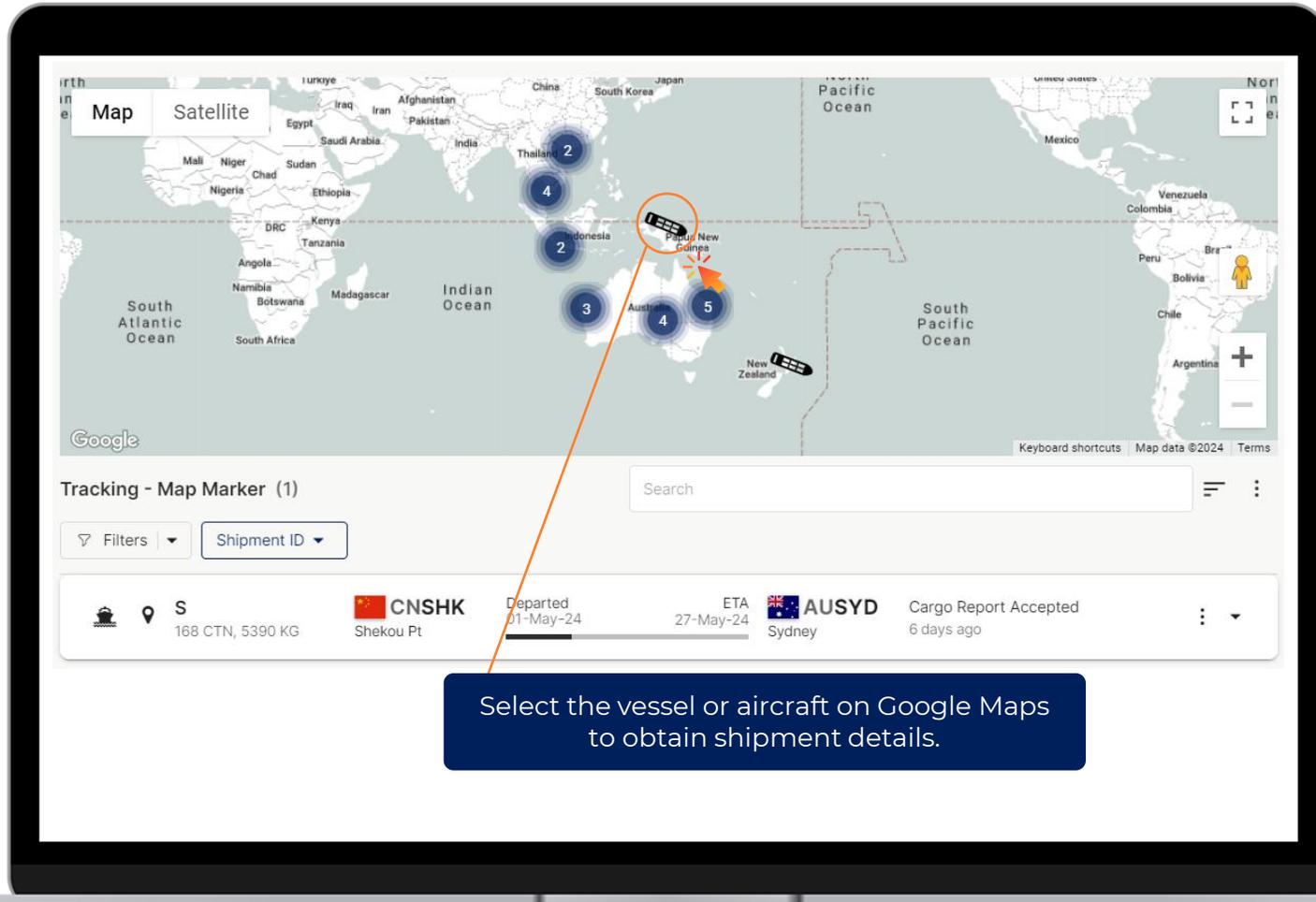
Logging into AML Live Track

- 1 Individual Credentials:
 - Individual login credentials for each user:
 - Organization Code
 - Email Address
 - Password
- 2 Simple Login:
 - Simple one-click "Login" process.
- 3 Password Reset:
 - Self-serve "Forgot Password" and "Reset Password" for each user.



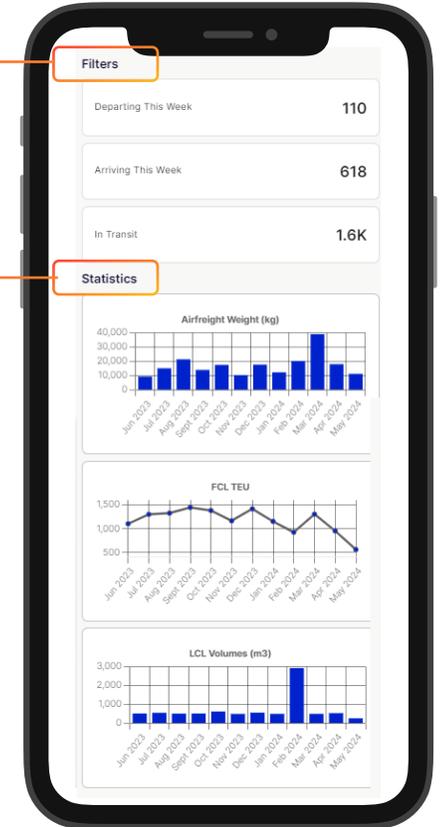
Map Marker and Statistics

Use Dashboard Map Marker to view your shipment's position on Google Maps.



Use Dashboard **Filters** to quickly identify shipments that are Departing, Arriving or In Transit.

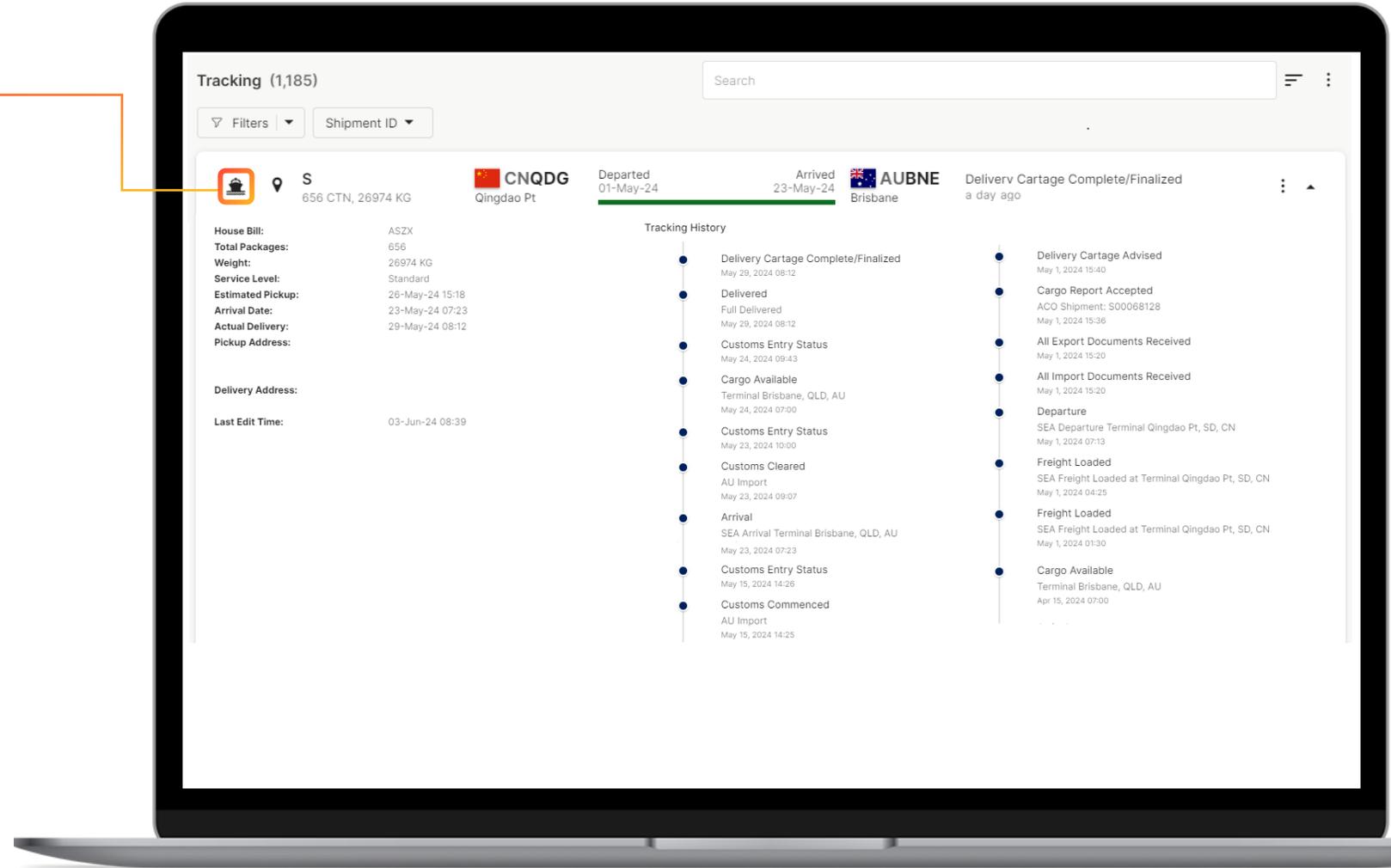
Use Dashboard **Statistics** to obtain a high-level overview of your trending volume across Airfreight, Sea freight FCL and Sea freight LCL.



Tracking History

Use Dashboard Tracking History to view your shipment's milestones end-to-end.

Select the vessel or aircraft icon displayed on the shipment to reveal detailed tracking milestones at each touch point in the shipment's journey.



Route Visualizer

Use Dashboard Route Visualizer to view your shipment's vessel or aircraft route and schedule.

Select the Pindrop icon displayed on the shipment to reveal detailed voyage and flight information.

The screenshot displays the AMLogistics Route Visualizer interface. At the top, a header bar shows the shipment details: a Pindrop icon, '438 CTN, 19821 KG', 'CNQDG Qingdao Pt', 'Departed 20-Jul-24', 'Arrived 24-Jul-24', 'AUBNE Brisbane', and 'Delivery Cartage Complete/Finalized 1 day ago'. Below this, the 'Track Current Routing Leg' section is active. The main area is divided into three panels: a left sidebar, a central map, and a right sidebar. The left sidebar, titled 'route visualizer', shows 'OOCL CANADA' with status 'Under Way Using Engine' and 'Received: 34 days ago'. It lists 'NEXT DESTINATION' as 'AUMEL >> AUBNE' with an ETA of '23-Jul-24 17:00'. The 'LATEST INFORMATION' section shows heading, coordinates, and time of event. The 'VESSEL INFORMATION' section lists IMO, radio call sign, type, length, and breadth. The 'SETTINGS' section allows switching between UTC, GMT+9:30 (Local), and Vessel time. The central map shows the shipping route from Qingdao, China, through Shanghai, Kaohsiung, Melbourne, and Port Botany. The right sidebar, titled 'Port Calls (Voyage: COSU 229S)', provides a detailed schedule of arrivals and departures for each port.

Port	Arrival	Departure	Actual Arrival	Actual Departure
CNQIN Qingdao	06-Jul-24 23:30	08-Jul-24 00:29	06-Jul-24 23:45	08-Jul-24 00:27
CNSHG Shanghai	11-Jul-24 18:40	12-Jul-24 07:50	11-Jul-24 18:40	12-Jul-24 07:50
TWKHH Kaohsiung	14-Jul-24 11:40	15-Jul-24 00:27	14-Jul-24 11:58	15-Jul-24 00:45
AUMEL Melbourne	27-Jul-24 06:41	28-Jul-24 20:00	27-Jul-24 06:50	28-Jul-24 19:55
AUSYD Port Botany	01-Aug-24 22:09	03-Aug-24 08:31	01-Aug-24 22:15	03-Aug-24 08:29

Shipment Options

Use Dashboard Shipment Options to access features such as eDocs and eMessages linked to your shipment.

The screenshot displays a shipment dashboard for a shipment labeled 'S' (656 CTN, 26974 KG) from Qingdao Pt (CNQDG) to Brisbane (AUBNE). The shipment status is 'Delivered Cartage Complete/Finalized' as of 'a day ago'. A '3 DOT' menu icon is highlighted in the top right corner, with a callout box stating: "Select the '3 DOT' icon on your shipment".

The '3 DOT' menu is open, showing options: View Details, Book Again, View Related Orders, Download eDocs, eDocs, Messages, Notes, Documents, and Workflow. A callout box labeled "eMessages and more" points to the 'Messages' option. Another callout box labeled "eDocs and more" points to the 'eDocs' option.

The 'Messages' panel on the left shows a text input field for "Write your message here..." and a "Send" button. The 'eDocs' panel on the right lists various documents: Description, Booking Confirmation, House Waybill/Bill of Lading, Commercial Invoice, Packing List, Packing Declaration, AM LOGISTICS PTY LTD - Arrival Notice, and Proof Of Delivery.

Home Dashboard

The dashboard features a dark blue sidebar with navigation options: Home, Forwarding, Invoices, Reports, and Market Intelligence. The main content area includes a world map with shipment locations, a tracking table with 8 rows of shipment data, and three charts: Airfreight Weight (kg), FCL TEU, and LCL Volumes (m3). A filters panel on the right shows 76 departing, 66 arriving, and 137 in transit shipments.

Tracking (1,185)

Shipment ID	Carrier	Origin	Destination	Status	ETA	Remarks
S 0 PLT, 0 KG	CNNGB	Ningbo Lishe Inte...	Melbourne	ETD 08-Sep-24	ETA 25-Sep-24	AUMEL
S 7 PKG, 24000 KG	AURDW	Darwin	Napier	Departed 01-Jun-24	Arrived 02-Aug-24	NZNPE Gate In a day ago
S 27 PKG, 12628.15 KG	KHKOS	Kampong Saom	Brisbane	Departed 04-Jul-24	Arrived 03-Aug-24	AUBNE Delivery Cartage Complete/Finalized an hour ago
S STEEL COILS, 16 PKG, 1872...	AUADL	Adelaide	Kampong Saom	ETD 12-Aug-24	ETA 03-Sep-24	KHKOS Gate In a day ago
S 168 CTN, 5390 KG	CNQDG	Qingdao Pt	Fremantle	Departed 01-Aug-24	ETA 28-Aug-24	AUFRE All Export Documents Received 7 days ago
S SHELIVING, 32 PLT, 10020 KG	CNQDG	Qingdao Pt	Fremantle	Departed 27-Jul-24	ETA 22-Aug-24	AUFRE All Export Documents Received 9 days ago
S 112 CTN, 3547.99 KG	CNNBO	Ningbo	Melbourne	Departed 31-Jul-24	ETA 17-Aug-24	AUMEL Cargo Report Accepted 7 days ago

Filters

- Departing This Week: 76
- Arriving This Week: 66
- In Transit: 137

Statistics

Airfreight Weight (kg)

Month	Weight (kg)
Sep 2023	100
Oct 2023	150
Nov 2023	300
Dec 2023	250
Jan 2024	100
Feb 2024	250
Mar 2024	100
Apr 2024	150
May 2024	250
Jun 2024	100
Jul 2024	150
Aug 2024	100

FCL TEU

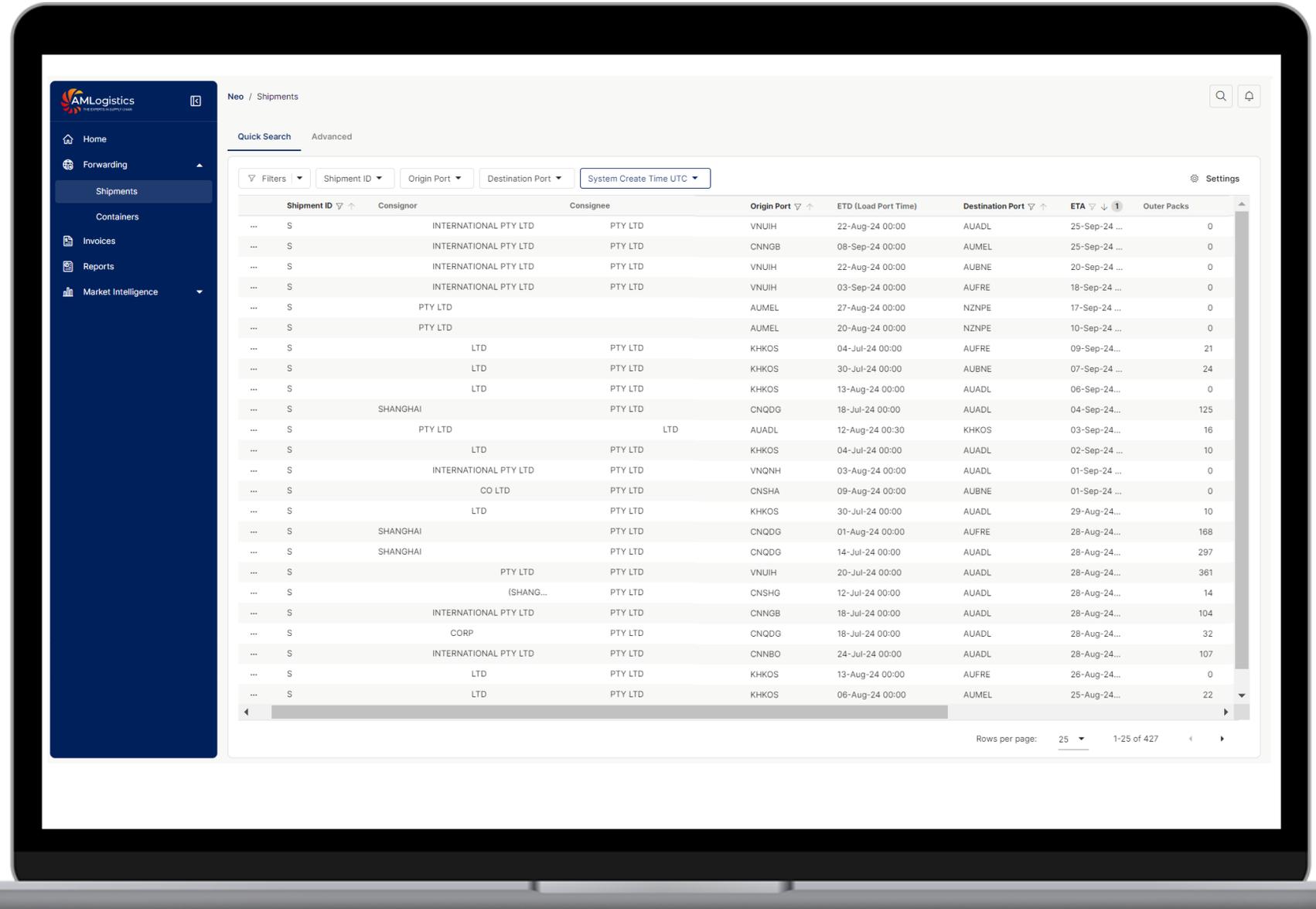
Month	TEU
Sep 2023	80
Oct 2023	60
Nov 2023	80
Dec 2023	80
Jan 2024	80
Feb 2024	60
Mar 2024	80
Apr 2024	40
May 2024	80
Jun 2024	80
Jul 2024	60
Aug 2024	20

LCL Volumes (m3)

Month	Volumes (m3)
Sep 2023	20
Oct 2023	5
Nov 2023	10
Dec 2023	5
Jan 2024	5
Feb 2024	5
Mar 2024	5
Apr 2024	5
May 2024	5
Jun 2024	5
Jul 2024	5
Aug 2024	5

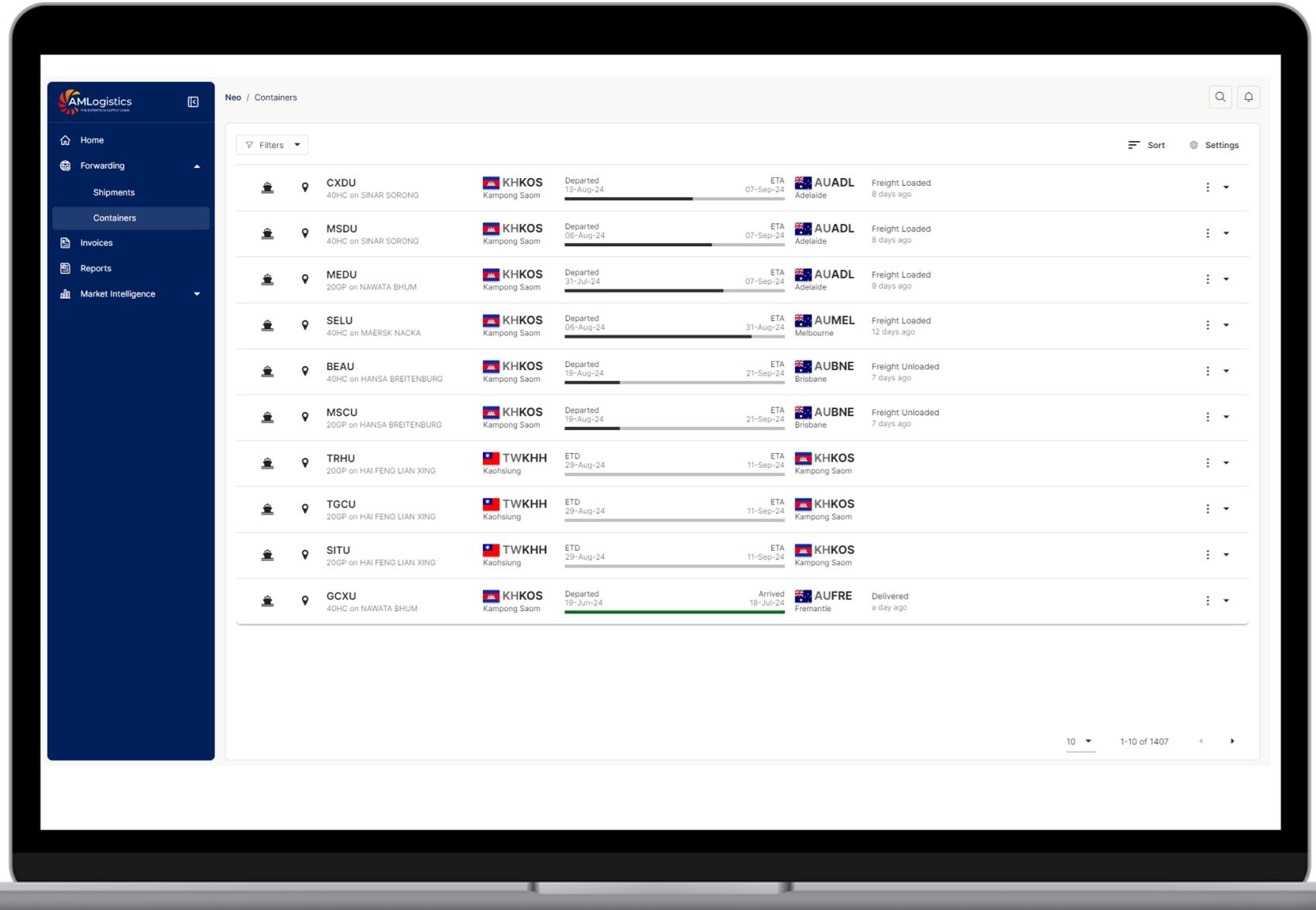
Shipments Screen

Allows users to manage shipments in a table format, by customizing search filters and columns.



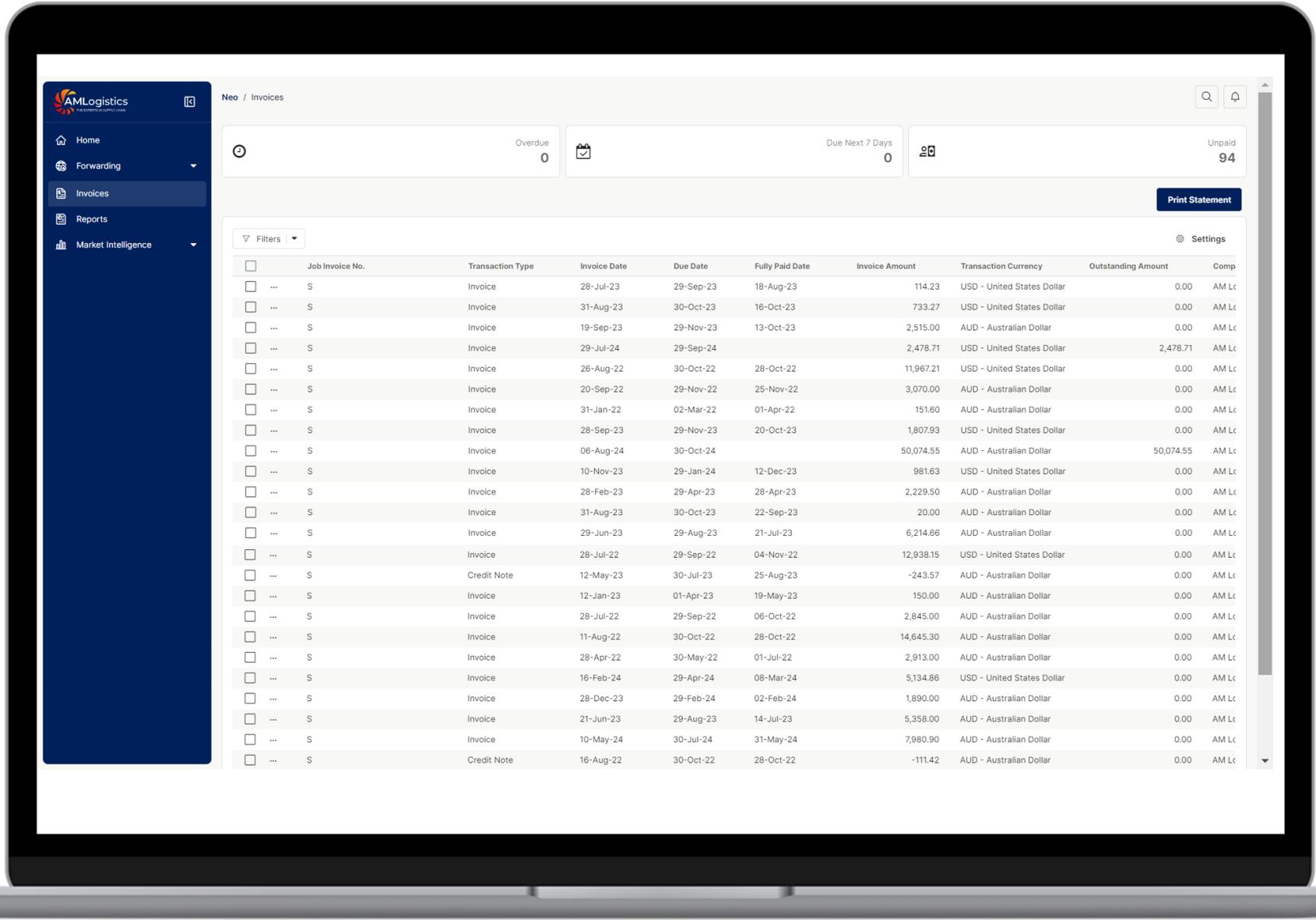
Containers

Allows users to manage containers and view their status in a table format, by customizing search filters and columns.



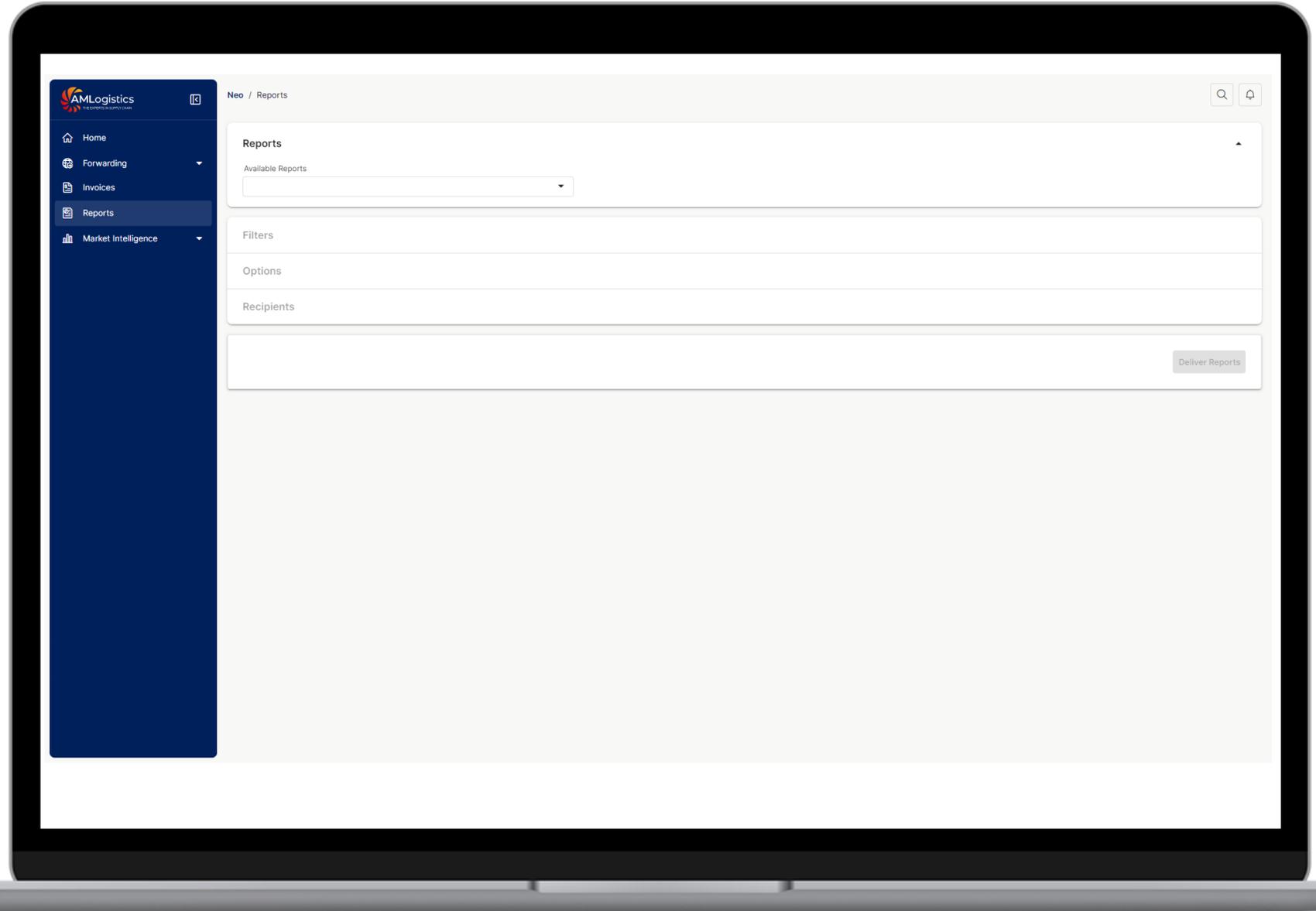
Invoices Screen

Allows users to view their balances. It also provides access to search, view, download and print invoices and statements. This function is also accessible from within the shipment's eDocs.

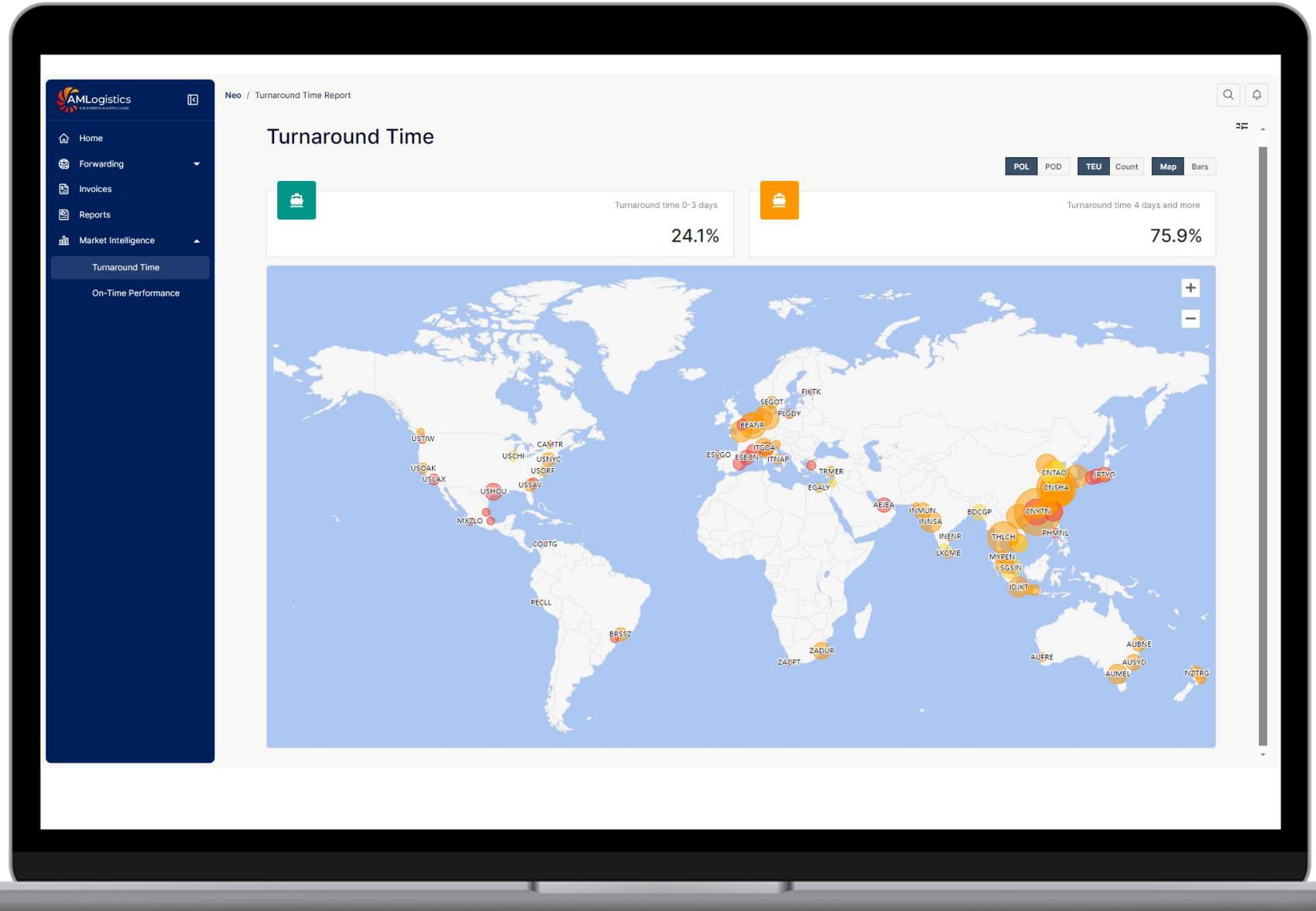


Reports

Allows “Master Users” to manage reports. This function requires configuration by AML for each Master User.



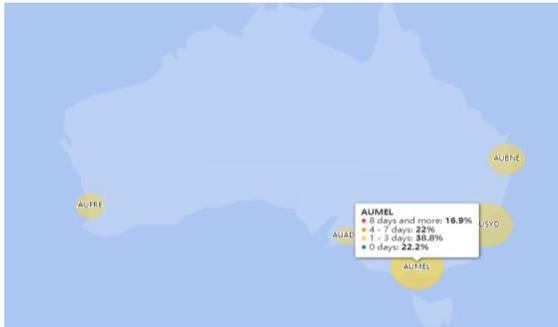
Market Intelligence



Turnaround Time and On-Time Performance

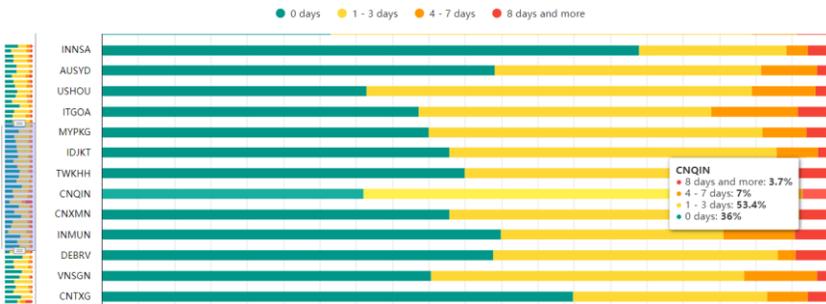
Map view

In Map view, toggle and zoom to select the required port and reveal metrics.



Bars view

In Bars view, zoom to select the required port and reveal metrics.



Market Intelligence **Turnaround Time** measures the time taken to **complete key milestones in port operations around the world.**



Market Intelligence **On-Time Performance** measures on-time departures and **arrivals against scheduled departures and arrivals at ports around the world.**

POL POD

Select POL to view departure metrics and POD to view arrival metrics.

TEU Count

Select TEU to view metrics in Twenty Foot Equivalent units and Count to view metrics in container units.

Map Bars

Select Map to view metrics in maps and Bars to view metrics in bar graph format.

Customise Search Filters

The screenshot displays the AMLogistics search interface on a laptop screen, illustrating the process of customizing search filters in three stages:

- Step 1:** The 'Filters' dropdown menu is open, showing options: 'Default', 'Save Current', 'Reset Current', and 'Manage Filters'. A callout box points to the 'Default' option with the text: "Select the Filters dropdown, then choose 'Default.'"
- Step 2:** The 'Filters' dropdown is closed, and the 'Filters' section is expanded. It shows a table with columns for filter type, operator, and value. The first row is for 'Shipment ID' with the operator 'has ANY word STARTING with'. A callout box points to the 'Filters' dropdown with the text: "Select 'Filters,' customize, and then choose 'Save Current.'"
- Step 3:** The 'Order Number' filter is selected, and a modal window is open for editing. The modal contains the filter name 'Order Number', the operator 'has ANY word STARTING with', and input fields for search criteria. A callout box points to the modal with the text: "Select one or multiple filters and enter search criteria to display shipments."

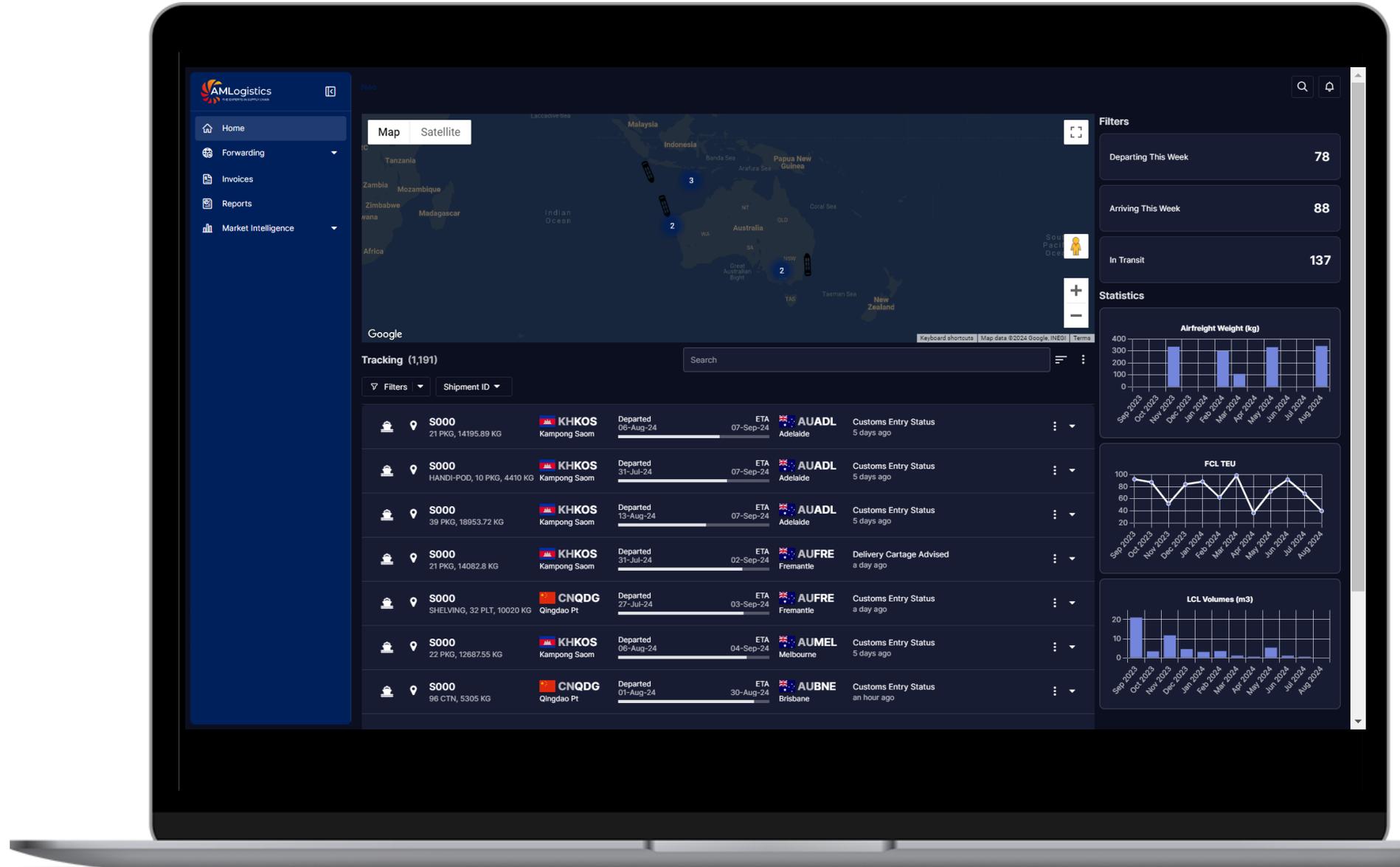
Customise Columns

The screenshot displays the AMLogistics software interface. At the top, there is a navigation bar with several filter dropdowns: Filters, Shipment ID, Container No., Order Number, ETD (Load Port Time), ETA, Origin, and Destination. A 'Settings' button is located in the top right corner. A callout box points to the 'Settings' button, stating: "Change default columns in 'Settings' under 'Columns.'".

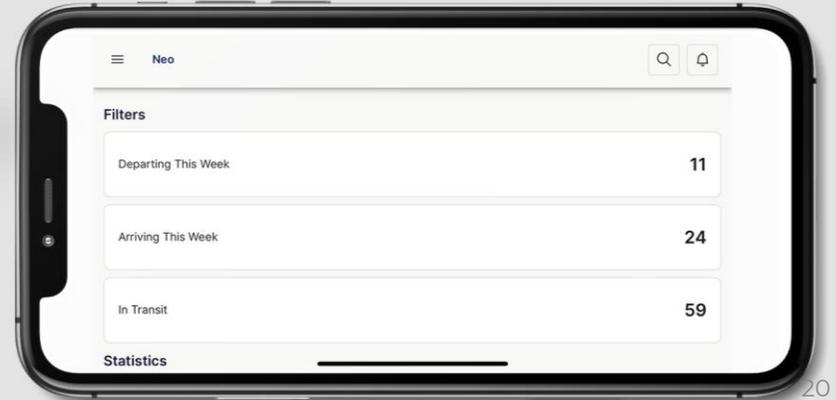
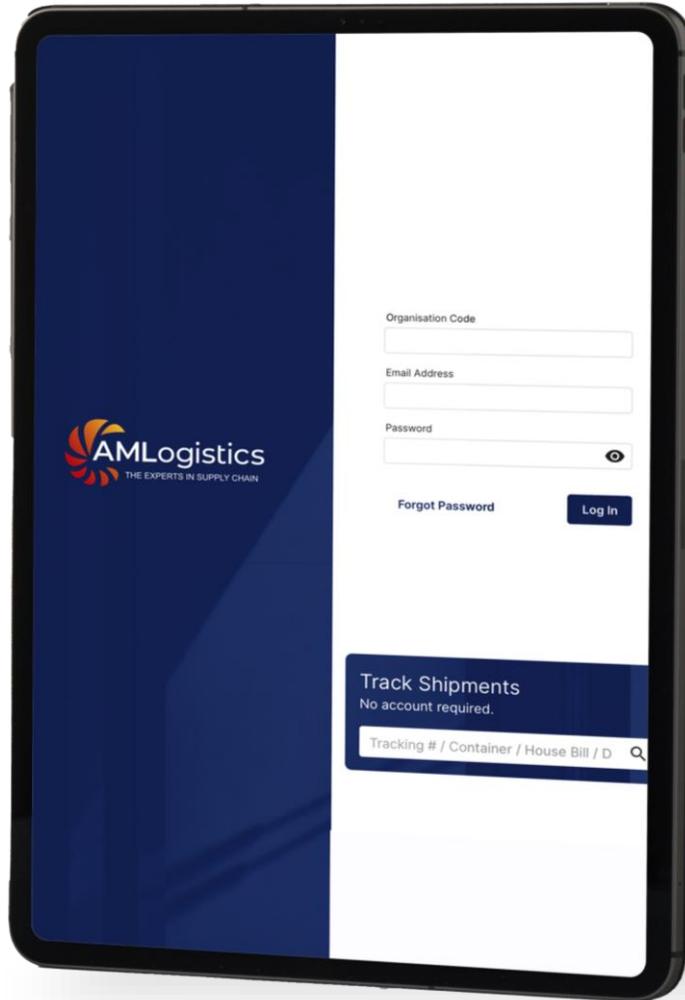
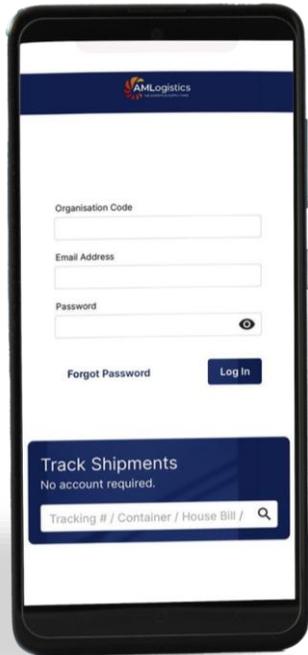
Below the navigation bar, a 'Columns' dropdown menu is open, showing options: Columns, Refresh, Auto refresh, and Export to Excel. The 'Columns' option is highlighted.

In the lower section, a 'Configure Columns' dialog box is shown. It has two search fields and two columns: 'Available columns' and 'Selected columns'. The 'Available columns' list includes: Flags, Dates, Measurement, Numeric, Text, Carrier, Charges Apply, Client, Consignee Delivery Address, Consignor Pickup Address, and Container Mode. The 'Selected columns' list includes: Shipment ID, Goods Description, Shipper's Ref, Origin Port, Destination Port, Packs, Weight Measure, Volume Measure, Master Bill, and Load Port (Arrival Consol). Each item in the 'Selected columns' list has a small icon for removal and a dropdown arrow for reordering. At the bottom of the dialog, there are 'Reset' and 'Apply' buttons. A callout box points to the 'Apply' button, stating: "Search, add, remove, or move columns. Select 'Apply' to save".

Dark Mode View



Smart Phone and Tablet View



Additional Features (on request)

Additional features and modules are available for configuration on request.

This includes

- ✓ Integration
- ✓ Quotes
- ✓ Bookings
- ✓ SKU Order Management
- ✓ Warehouse
- ✓ Customs
- ✓ Shipping Lines
- ✓ Transport modules

